

<p><b>AGENDA</b>  <b>BOARD MEETING</b>          6.00 pm Wednesday 11 November 2009          Europa House Barcroft Street, Bury</p>
--

Items marked \* are for information and will only be discussed if a request is made. If you wish to discuss any of the Reports for Information please ring or email Julia Shepherd by 5.00pm on the day before the meeting.

**Appointment of Chair & Vice Chair**

**Company Secretary**

1. Apologies - open
2. Minutes of previous meeting (19.08.09) – open agenda items only
3. Matters Arising – open agenda items only
4. Declaration of interest
5. Chief Executives Business Update

**Reports for Decision (Open)**

- |   |                               |     |
|---|-------------------------------|-----|
| 6 | REACH Report                  | VS  |
| 7 | Customer Access Strategy      | JH  |
| 8 | Board Member Expense Payments | JAS |

**Reports for Information (Open)**

- 9 \* Minutes of Corporate Services (10 September)
- 10 \* Minutes of Technical Services Committee (17 September)
- 11 \* Minutes of Neighbourhood Services (23 September)
- 12 \* Audit & Standards Committee (08 October)

**Reports for Decision (Closed)**

- |    |  |    |
|----|--|----|
| 13 | Request for Early Retirement on efficiency grounds | JB |
| 14 | New Build Governance                               | JB |

**Reports for Discussion (Closed)**

- |    |   |     |
|----|---|-----|
| 15 | Business Plan Update from Board Away Day<br>(to be tabled on the night) | SMc |
| 16 | Governance Improvement Plan   | JAS |
| 17 | Any Other Business  | JS  |

**Date of Next Meeting (Wednesday) 20 January 2010**