



SIX TOWN HOUSING BOARD MEETING

20 JANUARY 2010

5.00PM EUROPA HOUSE

IN ATTENDANCE:

John Smith (Chair)
Andy McGiffin (Vice Chair)
John Anderson
John Ball
Roger Brown
Wilf Davison
Peter Dawson
Iain Gartside
Brenda Headley
C Pathinige (from item 5)
Larry Patrick (from item 14)
Janette Taylor

Sharon McCambridge (Chief Executive)
John Merrick (Director of Neighbourhood Services)
Suzanne Frier (Director of Corporate Services)
John Bowker (Director of Technical Services)
Vicki Haslam (Head of Performance & Governance)
Kate Jolley (Head of HR)
Julia Shepherd (Board Support Officer)
Julie Heywood (Customer Contact Manager)
Colin Eddy (Learning & Development Officer up to and including item 7)

APOLOGIES:

Sharif Salim

	<p>result of not being given the full allocation of work for this year. It will be stand alone form the next financial year 2010/11 and looking to make a profit.</p>	
<p>6.0 6.1</p>	<p>Response to Tenant Services Consultation: Response to Tenant services Authority Consultation:</p> <p>From 1 April 2010 the new regulatory framework from the Tenant services Authority comes into force. The consultation covers the six new national standards which Six Town Housing welcome as an organisation:</p> <ul style="list-style-type: none"> * Tenant Involvement and Empowerment * Homes * Tenancy * Neighbourhood and Community * Value For Money *Governance and Financial Viability <p>A Customer event was arranged for January 2010 and members of Repairs Advisory Group (RAG), Tenant and Resident Association Consultative Committee (TRACC), Reach (Resident Empowerment and Challenge) and Housing Services Sub Group (HSSG) were invited to attend. The consultation document was also available on reception and the internet for customers to access. Service Managers and staff were also included in the consultation along with joint commissioning partners St Vincent's, Jonny Johnson, and Great Places.</p> <p>Comments from Board Members will be included in the consultation – to be forwarded to Julie Heywood by Friday 29 January 2010.</p> <p>Board considered and commented on the draft consultation response for Six Town Housing as requested.</p>	
<p>7.0 7.1</p>	<p>Reports for Information Items 7 – 12 inclusive: A request to discuss and questions were asked regarding:</p> <p>Agenda item 7: BUILT Event;</p> <p>Q. The Risk Management report states that “the main risk identified was that of a low turnout”. It also says “due to the success of the event”. What was the turnout – potential ‘customers’ excluding STH & partner organisations? What opportunities are provided/offered by STH itself (R&M) where I believe our own age profile, etc could be better?</p> <p>A. 298 attendees, includes pupils, students and members of the local community. Six Town Housing is committed to providing apprenticeships for both Genders; currently we have a Joiner, Electrician and a Multi-Skilled Maintenance Apprentice. We are also looking to employ an apprentice Painter and Decorator in the near</p>	

<p>7.2</p>	<p>future. We are also heavily involved in the Bury Education Partnership Schools work experience programme. Colin Eddy is also on the Advisory board for the 14 -19 diploma programme which is being rolled out in Bury via Castlebrook School. We are also looking into the possibility of Graduate Internships. Three apprenticeships were created as a result of the event.</p> <p>Agenda item 8: Board Performance Statistics:</p> <p>Q. found the statistics a little difficult to understand. I'm not sure whether we should be "naming names" ("name and shame") but might it be better to list each Board Member (named or otherwise) and state that he/she attended 'X out of a possible Y' meetings. Also, how many left early or arrived late.</p> <p>A. The Governance Working Party agreed not to "name and shame". Individual members have been advised of their attendance in appraisals. The information was prepared in line with performance statistics. Suggestions are welcomed from members as to how they would like to see the information reported. Members were advised of overall attendance in an easier format which will be emailed out to all members.</p>	
<p>7.3</p>	<p>Agenda item 9: Review of the year Board and Committees:</p> <p>Q. Should we also be monitoring whether approved policies/strategies/implementation plans etc are actually being satisfactorily carried out.</p> <p>A. Plans are in place to report this information back to Board and Committees via the Forward Plans which will be developed when restructure of the company is completed. The information will be reported to Committees on a quarterly basis.</p>	
<p>7.4</p>	<p>Agenda item 12: Minutes of Neighbourhood Services 09 December 2009):</p> <p>Q. Point 9.4 – Are we sure that this sharing of data does not contravene Data Protection law?</p> <p>A. Data sharing arrangements have been agreed through the Crime Reduction and Disorder Partnership in line with legislative requirements. These arrangements have been signed off by relevant Team Bury partners who are involved in crime prevention / reduction work. The data sharing arrangements proposed through the Integrated Offender Management initiative will meet legislative requirements and support the arrangements already in place in Bury</p>	
	<p>The meeting closed at 7pm.</p>	