



SIX TOWN
HOUSING



Great communities, excellent services, inspiring people.

OUR VISION

Helping you access the service

We don't just repair our customers' homes and collect their rent.
We also support communities and help people make the most of their lives.

We can provide information in lots of different ways to make sure our customers can access our services quickly and easily.

- Translate information we publish or send to you if you ask us to
- Provide an interpreter so that you can speak to us in your own language
- Produce documents in large print, Braille, disc or on audio tape if you ask us to
- Use plain language in all our letters and leaflets so they are easy to understand
- Visit you at home if you ask us to
- Help you fill in forms and read out any written information we send you. We will treat these requests sensitively and in confidence
- If you have difficulty hearing, we can provide a signer if you ask us to. We have a hearing loop system in our reception and can bring a portable hearing loop to your home if you want us to
- An interview with someone from the same sex if you prefer
- Our office has been designed to make it easier for disabled customers and people who have difficulty walking or moving to get around

All of these services are available when you contact us. We will let you know how long it will take if you need something translating or producing in another way.

Contact us for more information,
in person or by writing:

Six Town Housing,
Point Blue,
Moor Street,
Bury BL9 5AQ

By phone: 0161 686 8000

By fax: 0161 764 5078

On line: sixtownhousing.org

By e-mail: enquiries@sixtownhousing.org

If you require this document in another language, please contact the Translation Unit on 0161 253 5194

Si vous désirez ce document dans une autre langue, veuillez vous mettre en contact avec la Section de Traduction au 0161 253 5194. Proszę skontaktować się z Oddziałem Tłumaczy pod numerem 0161 253 5194, jeżeli potrzebujesz ten dokument w innym języku.

لو أردت هذا الخطاب في لغة أخرى ، من فضلك اتصل بقسم الترجمة على رقم تليفون : 0161 253 5194

اگر آپ کو یہ خط کسی دوسری زبان میں بھی درکار ہو تو براہ مہربانی ٹیلی فون نمبر : 0161 253 5194 پر رابطہ قائم کریں۔

در صورتیکہ نیاز دارید تا این نامہ را به زبان دیگری داشته باشید ، لطفاً با واحد ترجمه با شماره تلفن 0161 253 5194 تماس بگیرید.

若是你需要這封信的其他語文譯本請致電 01612535194 與翻譯組聯絡。